

**WE ARE
HERE**
any hour of any day

We will be able to assist,
no matter the issue, no
matter the time of day.

TO CONNECT, CALL
1300 MY STAY
1300 69 7829
+61 1300 69 7829

TO LEARN MORE
www.homestaynetwork.org
info@homestaynetwork.org

24/7 CRITICAL INCIDENT CALL CENTRE

We understand that it is a big decision for students to study overseas, with local support often being an important consideration when choosing an accommodation option.

As part of the Australian Homestay Network's commitment to providing quality service and support, all students, hosts, agents and education providers have access to our 24/7 critical incident call centre, regardless of their location. Our local professional operators are fully trained to manage all critical incidents, and are equipped to contact emergency services and appropriate staff as required. They are able to provide assistance throughout the entire length of a homestay placement, ensuring peace of mind for all parties.